

# **RENTAL GENERAL CONDITIONS**

## **Sorrento**

1. The ASD I LOVE BIKE (which hereinafter "Lessor") delivered to the lessee (hereinafter referred to as "Customer") the bike in good repair. The customer, taking delivery of the bicycle, recognizes that the same is in good repair and fit for use agreed. The duration of the rental and the fee will be agreed between the landlord and the Customer at the time of the withdrawal of the bicycle.
2. The bicycle has to be used exclusively as a means of transport and they must be treated with care, common sense and diligence; Competition, reckless maneuvers and performances of any kind are prohibited. The user must use the bike in order to avoid damage, both to the same and their accessories. It is forbidden the use of bicycles to carry out business activities nor is it possible to sell it in use to other parties.
3. The Customer may request the Lessor delivery bicycle to another location different from the primary; in this case the Lessor reserves the right to ask the customer an increase of the rental price, by way of the transport costs. To get the rental of a bicycle the customer must submit to the Lessor a valid identity document, accompanied by sufficient guarantees for rental. The bicycle must be returned in the schedules communicated and/or posted at the point of hire, at the same place where it was taken.
4. You must comply with the rules of the Highway Code, The rules must be aware of. The Lessor declines any responsibility in case of improper use of the bike and the non-compliance with traffic regulations.
5. The use of the bicycle requires physical fitness and technical expertise of those who wish to lead it. Therefore the user, by renting a bicycle, said to be equipped with adequate capacity and appropriate expertise, without placing any reservations.
6. The use of the bicycle is only to adult unless the minor is accompanied by adult who takes responsibility.
7. The landlord can refuse to rent bicycle to persons not considered likely to lead (in accordance with Articles 186 and 187 of the Highway Code) or for other reasons and in any case at the discretion of the landlord himself.
8. Customer Obligations: The Customer undertakes: a) to drive bike and keep it together with accessories, diligently and in compliance with all the rules of law; b) to ensure its maintenance, monitoring of levels of lubricants and brake lines; c) to proceed with the offering of any offense committed during the lease; d) to reimburse the Lessor from all claims made by third parties for damages. Any damage caused to the vehicle will be compensated by the Customer to the Lessor; and) to return the bike in the same conditions in which it has received, with the entire equipment, preserving the efficiency of the vehicle itself, excluding the normal decay for use. The rented vehicle will be used by the customer to the extent strictly required by the general conditions of hire and will be used due diligence (Art. 1001 Civil Code). f) not to make any changes to the rental bike. The Customer acknowledges that it did not receive any real right on the bike and of not being able, therefore, to have either in the form of a pledge.
9. The customer must pay when he collect the full amount agreed upon, including possible transport costs. The value will be determined by referring to the rental list price. Payment may be made by cash and / or credit card. The Lessor, in the event of default by the customer, will deduct the amount due from the credit card used at the time of booking.
10. The Customer undertakes not to drive or use the bike and not to tolerate others to lead or customs, unless otherwise indicated: a) to push or pull objects; b) under the influence of drugs, narcotics, alcohol or intoxicants; c) in races, competitions or speed trials; d) for purposes contrary to the law. The Client accepts

responsibility for the people he provided the information and to whom it entrusted the means. They are therefore charged to the customer for any damage caused by breaches of the terms listed.

11. In case of accident, the Customer agrees to: a) immediately inform the Lessor, b) provide to the Lessor any useful information; c) follow the instructions that the Lessor will provide relative to the housing or to repair the vehicle. The Customer also promises to repay the damages of the rented vehicle when the customer is not able to provide data and elements suitable for the reconstruction of the accident.

12. The Customer undertakes to compensate the landlord for any damage, partial or total, or stolen, for any reason occurred to the bicycle with reference to the purchase value of the vehicle by the Lessor. The responsibility of the customer is referred to the agreed rental period and for reasons not directly attributable to him the same. The quantified value of the damage or theft will be charged to the customer who will have to provide for the immediate payment of the claim.

13. Failure to return the bike without prior notice and grounds of exceptional circumstances, be regarded as theft and therefore reported to the Judicial Authority.

14. Any fact, damage or injury resulting from the circulation and use of the bicycle is attributable only driver user. The user is then responsible for damage caused during the use of the medium to himself, to others, to objects and the bicycle. Lessor shall not be required to have any form of compensation.

15. In the event of damage and / or breakages caused to the rented vehicle, except punctures, the customer must pay for the damage caused will be calculated by the operator at the time of the return of the vehicle.

16. The Customer undertakes to return the vehicle at the place and by the date specified in the contract or in any case as soon as the Lessor 's request, with the same accessories in the same state in which I have received, except for normal.

17. Who enters into the lease in the name of or on behalf of a third party is jointly liable with those carrying out the obligations contained in these Terms and Conditions. The customer responds, in any case, the actions and omissions of anyone who drive the vehicle.

18. Exemptions and various controversies: the lessors shall not be liable to the customer or any other party for damage of any kind, including economic loss, to them right away in individuals of property due to malfunctions or defects vehicle theft, car accidents, riots, earthquakes or acts of force.

19. Any dispute between the parties is the court of Naples.

20. No changes may be made to these Terms and Conditions without the consent of a representative of the landlord provided with appropriate written authorization.

21. The signing of the rental contract by the customer requires the knowledge and unconditional acceptance of these rules, tariffs, opening hours and closure of the rental service.

22. Our bikes are provided with: kit light, saddle bag, inner tube, pieces ebon kit, mini pump, lock, multitools

23. We have available can provide an insurance coverage service to protect you from any damage caused to the bike, at a cost of € 10.00 per day for bikes (maximum insurance coverage up to € 450.00 per bike). The insurance coverage extends to any damage caused by improper use of the vehicle and related to: frame and fork (including scratches), and components.

The insurance service does not cover theft.

24. When the bikes are delivered, the customer will have to leave a deposit that will be returned at the end of the rental, but if you purchase the insurance, you will not have to pay any security deposit.

- € 100.00 for city bike;
- € 150.00 for trekking bikes and mountain bikes;
- €150.00 for electric bicycle 24";
- € 250.00 for road bikes;
- € 250.00 for electric bicycles.

25. When you pick up your bike, you must:

- deliver a copy of your document (passport, ID card, etc.);
- fill in the contract in all its elements;
- sign the contract.

## **Tour terms and conditions**

To book bicycles, you must pay 20% of the total agreed in advance. Any booking cancellation must be notified no later than 10 days before the agreed date. If the cancellation does not take place on time will result in the non-full or partial refund. We reserve the right to change itineraries and / or schedules for reasons of force majeure (bad weather etc.). The company is not responsible for the closure of museums and archaeological sites, and changes of the timetable and entrance costs of the same. In addition, the company is not liable for strikes, delays, irregularities due to traffic or any other kind, damages caused by third parties or force majeure. If exceptional circumstances prevent the performance of the service, the company will refund all monies paid, and nothing else. The company is also not responsible for any theft or loss items during the excursions.

## **Payment methods**

**Paypal transfer:**

**paypal address:** [info@asdilovebike.com](mailto:info@asdilovebike.com)

or

**Bank trasfert:** Fineco Bank

**Iban:** IT290 03015 03200 000003586264

**BIC SEPA:** FEBIITM1 (For transfers in Euros from banks belonging to the Sepa circuit or Sepa direct debit)

**SWIFT:** FEBIITM2 (For transfers in foreign currency or in Euros from countries outside the SEPA area)

**Headed:** ASD. I Love Bike

## **Sorrento location open only for delivery and retreats by reservation**

Sorrento is one of our shops open only for delivery and pick up by reservation of at least 2 days of rental, for the rental of 1 days you have to pay a supplement of €40.00.

## **Transfer-delivery and bicycle collection service to your Hotel, B&B, Apartment exc.**

The shuttle service for delivery and collection at your Hotel, B&B, Apartment exc, the service for a maximum of 8 bikes costs € 50.00 within 15 km from my shop in Sorrento.

For delivery and collection at the Naples airport or Naples or Salerno port, the cost is €50.00.

For destinations out of 15km or deliveries and collections in 2 different places you can request a quote by e-mail. [irentbikeitaly@gmail.com](mailto:irentbikeitaly@gmail.com).

## **Road assistance**

The road assistance service, on request, is carried out by private shuttle, its costs **€100.00** within 15 km from our shop in Sorrento.

For a higher number of kilometers the count will be made according to ACI tables.

## **Luggage transport**

We also have the service for **luggage transport**, to receive a proposal, send us an email on [irentbikeitaly@gmail.com](mailto:irentbikeitaly@gmail.com) including locations and date.